

Safeguarding Information – Coronavirus Closure

Although the UTC will be closed to the majority of students from Friday 20 March, we are entirely committed to supporting their wellbeing. Staff will continue to be available to help deal with safeguarding matters which arise.

If you have a safeguarding concern please email safeguarding@berkeleygreenutc.org.uk

If you feel you or your family are in immediate harm please contact the police.

Police

Dial 01 for non-urgent issues

Dial 999 if urgent and an immediate response is needed

Listed below is a range of other organisations and resources that you may also call upon:

Gloucestershire

Children and Family Services – 01452 42 65 65 (9am and 5pm Monday to Friday)

childrenshelpdesk@gloucestershire.gov.uk

Outside of office hours you can contact the Children & Families Services Emergency Duty Team on 01452 614194.

GDASS (Domestic Abuse Support) - 01452 726 570 (9am and 5pm Monday to Friday)

support@gdass.org.uk

24-hour National Domestic Violence Helpline: 0808 2000 247

Family Information Service – Advice on all matters is available. 0800 542 0202

Family Lives

Family Lives provides advice on family issues. They have a 24 hour helpline which you can contact on 0808 800 2222 or you can go to www.familylives.org.uk to find out more.

YoungMinds Parents' Helpline

[The Young Minds Parents' Helpline](http://www.youngminds.org.uk) provides help and support particularly around young people with mental health problems. You can call them on [0808 802 5544](tel:08088025544) (Monday to Friday, 9.30am to 4pm) or email parents@youngminds.org.uk

Gloucestershire Self Harm Helpline - Telephone Support: 0808 801 0606

Text chat via your mobile: 07537 410022

<http://www.gloucestershireselfharm.org/>

Every day 5pm to 10pm.

Food Bank for families living in Gloucestershire - <https://gloucester.foodbank.org.uk/>

01452 309683

South Gloucestershire Resources

Access and Response Team – 01454 86 6000 (during working hours)

Emergency duty team – 01454 615165 (out of hours)

Domestic Abuse Concerns - Next Link South Glos domestic abuse telephone help lines are open 8:30am – 5:30pm Monday to Friday and 9:30am – 1:00pm on Saturday 0800 4700 280

Mental health support - CAMHS (if young person is currently under CAMHS) – 01454 862431 you. If you are concerned that you are not able to keep your child safe or they are not able to keep themselves safe then take them to the Accident & Emergency department at Bristol Children’s hospital or call for an ambulance.

Food banks links for families living in South Glos

<https://oneyou.southglos.gov.uk/eat-well/food-poverty-support/>

Food banks links for families living in Bristol

<https://www.trusselltrust.org/>

<https://eastbristol.foodbank.org.uk/get-help/how-to-get-help/>

Parents worried about exploitation - <https://paceuk.info/> or for confidential help and advice, call Pace on 0113 240 5226